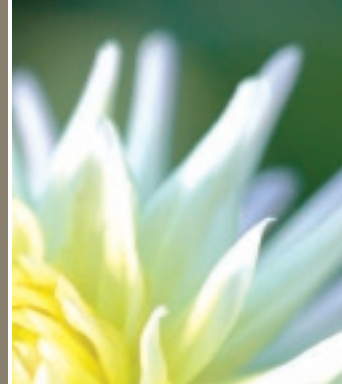




KINGSVILLE COURT
retirement residence



At **Kingsville Court**,
we promise you
our undivided attention...

A welcome message...

As general manager of Kingsville Court, my role is to ensure that our entire team is always there for our residents. Whether you lead an independent lifestyle or you're here for our assisted-living services or monitored care and support, making sure that you feel comfortable, safe and secure is the first priority of every one of us.

Kingsville Court is centered totally on meeting the lifestyle, health and wellness priorities of each individual resident. The atmosphere is vibrant and energetic, yet inviting and welcoming. Most activities are designed to ensure that everyone can participate at their own pace and their own timetable. That's exactly what people love about our facilities and our staff – it's all about making sure you feel right at home. And our residents know that if they have any suggestions about how we can make them feel even more comfortable, they can call or drop by my office at any time. My door is always open and their feedback is always welcome.

We hope you find that Kingsville Court feels like “your kind of place”. On behalf of our team, I thank you for considering us.

The General Manager



What matters most to you?

Kingsville Court has it all...

The atmosphere is warm, secure, and inviting

There always seems to be something going on in the lobby, the lounges, and our other common spaces, and yet somehow the atmosphere always feels relaxed and comfortable. It's as vibrant, or as peaceful, as you want it to be.

The staff is here for you

It's true: Our people really do make the difference. Kingsville Court is known for its friendly, dedicated team of service providers, caregivers and property management professionals. Each of us is here to serve you. Rest assured: You will always have our undivided attention.

The facilities are safe, modern and beautifully appointed

For your assured safety and well-being, Kingsville Court is equipped with emergency calling and alarm systems. And for your comfort and enjoyment, we can accommodate your most important personal needs and interests, not only within your apartment but throughout the property – for dining, health and wellness, socializing, recreation, and so much more. This is retirement living at its finest.



...and the neighbourhood is delightful

Kingsville offers the peace and leisurely pace of small-town living along with all the services and conveniences you need to ensure a satisfying, worry-free retirement. Outdoor enthusiasts can enjoy a pleasant walk right in the neighbourhood (Kingsville Court is situated in a residential community just east of the town centre), and in several nearby parks and recreational facilities. You're also close to Leamington and, for a more urban-flavoured experience, it's just a short drive to Windsor, Detroit, and a host of towns and cities throughout southwestern Ontario.

You're close to everything, including:

- Shopping
- Banks
- Churches
- Scenic areas
- Downtown core of Kingsville



“As a general manager in this industry, you can make a significant difference in people’s lives. We try to deliver the best level of execution day in, day out, so our residents really have an enjoyable experience every day.”

Feeling safe and secure

Designed to accommodate seniors’ independent lifestyle or their assisted-living or monitored care services, Kingsville Court is all about choices. We take care of all of your health, safety and security needs – and all the daily chores – so you can enjoy your freedom to the fullest. Whether you’re out in the community or staying within the residence itself, you can be as active, or as laid back, as you like. The choice is always yours. And if you need us, we’re always nearby.

Enhance your lifestyle with all-included amenities and special features, including:

- Studios and private suites
- Private balcony
- Emergency call system
- Fire alarm system
- Power generator
- Heat and smoke detector
- Activity room
- Lounges with kitchenette
- Common area
- Chapel
- Religious services
- Indoor garden courtyard
- Hair and beauty salon
- Barber
- Fireplace lounge
- Whirlpool bath
- Housekeeping
- Personal laundry service





“We get a lot of ladies who grew up cooking for their families. It’s a tough crowd to cook for because they know food. For a food services manager, it’s a big responsibility and I enjoy accepting that responsibility.”

Eating **well**

You can count on our food services team to provide delicious, nutritious, healthy meals, served up daily in classic dishes “just like Mama used to make”. We plan our menus in accordance with the Canada Food Guide and we maintain the highest quality and safety standards. We work just as hard to make sure every meal is a pleasant and fulfilling experience, with colourful entrees that rouse the taste buds and appeal to the eye. Our residents also get involved; their suggestions and family recipes are among our most popular dishes. Bon appetit!

For your everyday enjoyment, great food & special features, including:

- Full-service dining room
- Varied menus
- Personalized diets for allergies & other health conditions
- Private dining room available
- Soup and salad bar
- Home-style cooking
- Healthy meals
- Fresh fruit snacks
- On-site prepared meals
- Sunday brunches
- Themed menus
- Certified chefs and dietary staff
- Monthly birthday cake
- Daily refreshments & fresh snacks in the bistro
- Catering service for meetings, events, receptions
- GMO-free produce
- HACCP (Canadian Food Inspection Agency) suppliers
- ORCA & government-inspected





“For residents, it’s like having a whole health network. If you need it, it’s here.”

Taking **care**

Whether you are active and independent or you’re looking for healthcare support, Kingsville Court has every service and convenience at your doorstep, from daily fitness and exercise programs to a complete range of care services that are provided on a flexible “a la carte” basis. You gain the peace of mind of knowing that as your healthcare needs change, we’re there for you on a 24/7 basis, 365 days a year. We can also assist in coordinating appointments with your own specialists or help you find new ones in the community.

Professional care & assistance services are always available, including:

- Personalized care services
- 24/7 medical staff available
- Assistance services
- Medication management
- In-house doctor
- Respite & short-term stay
- Foot care







“If you looked in through a window and saw everybody, you might think we’re all part of the same family. And, in fact, we are.”

Having fun

Kingsville Court's activities coordinator works with staff members, community volunteers, and many of the residents themselves, to create an activities schedule that's diverse, well-rounded and fully-supervised by our qualified personnel. Our facilities and programs are designed to encourage lots of social interaction, and to enhance your physical, spiritual and emotional wellness. In addition to our onsite activities, we have our own bus to provide a variety of outings, from short trips to the shopping centre to all-day outings.

We offer activities and programs for making the most of every day, including:

- Bingo
- Card games
- Physical activities
- Musical entertainment
- Leisure activities
- Afternoon tea
- Indoor games
- Outdoor activities
- Scheduled entertainment
- Movies



At Kingsville Court, we promise you our undivided attention...

In addition to Kingsville Court's unparalleled on-site staff, facilities and services, we also provide the benefits of being part of Allegro Residences, one of Canada's largest networks of private independent and assisted-living retirement homes. Allegro maintains a comprehensive range of policies and work practices to ensure your safety, comfort and peace of mind.

Highlights include:

National customer service support

Allegro is the only major retirement residence network in Canada to offer national customer service support. If you ever have a question or would like to make a comment about your living environment, you can call our national toll-free number to receive immediate assistance.

Call 1 866 418.9992 weekdays from 8:30 a.m. to 4:30 p.m. EST.

Safety and security technologies

To ensure your safety and peace of mind, each of our facilities features fire and carbon dioxide detection and alarm systems, a call bell system available 24/7, and controlled access to the residence. In addition, all employees are trained to follow Allegro's emergency plan and safety procedures.

Food quality, safety and nutrition standards

To meet and exceed your expectations and comply with all food safety regulations, Allegro maintains a strict internal food services audit system. Our food service programs are managed in accordance with the Canada Food Guide and other agencies, and we source our foods only from reputable, well-established suppliers.

Workplace standards

All employees comply with Allegro's national training programs and policies for delivering personalized customer service.

Industry association accreditation

Allegro is a member of ORCA (Ontario Retirement Communities Association), QSHG (Quebec Senior Housing Group) and BCSLA (British Columbia Senior Living Association).

For retirement living at its finest,
choose **Kingsville Court.**



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